

# COVID-19 Waste & Recycling Tips

We know that this is a challenging time for our residents but we hope you can help us dispose of your waste effectively while keeping everyone safe.

Our contractors are busier than usual. They have employees, like many organizations, that aren't coming into work because they're self-isolating.

## 1 Your cart's gotta close

The lid on your carts need to close for our system to work effectively. Our system is automated. Contractors won't get out of trucks to pick up excess cardboard beside carts.



- Do not overload your cart
- Do not stack excess cardboard beside your cart
- To make more room in your cart, flatten boxes

## 2 The Recycle Depot is closed

Don't bring your recycling to the Depot. Keep extra recyclables until your next collection day. If you have extra recycling and you know a neighbour doesn't, consider asking to put some of your recycling in their carts (while keeping a safe distance).



## 3 Put your cart out by 7 a.m.

We understand that your routine might be mixed-up right now but this has resulted in some late set out of carts. The driver's schedules and routes can change, causing them to collect at different times every week. They will not return for missed collection if your cart wasn't put out on time.



## 4 Ensure one metre clearance around your cart

We know that there are more cars on the street right now but please make sure there is one metre of clearance around your cart and two metres clearance above your cart. The drivers don't want to damage your vehicle or property – giving your cart the space it needs ensures the automated arms can reach around your cart.

